

TENNESSEE DEPARTMENT OF FINANCE AND ADMINISTRATION
IT MANAGER SENIOR
Supporting the Law, Safety and Correction Domain

Job Summary: Under direction of the Law, Safety and Correction (LSC) Business Domain Director within Strategic Technology Solutions (STS), this position will report to the Executive IT Director supporting the Department of Safety and Homeland Security. The IT Manager Senior responsible for building and leading a team of IT professionals that focus on supporting the Driver License system for the Department of Driver Services.

Responsibilities:

- Manage the day to day activities of the STS team providing support and maintenance for the line of business Driver License System, the department of Driver Services, and its customers.
- Recruit, build and maintain a team of software developers and application support specialists
- Build and maintain effective working relationships with our business customers, vendors, and Department of Safety service providers
- Managerial duties include making hiring recommendations, evaluating staff skills, creating training plans and approving time worked /time off using the State's system
- Develop and maintain individual performance plans to evaluate team member's performance and adhere to the State's performance evaluation policies
- Focus on professional customer service and supporting innovative solutions that enhance our customer's ability to provide business services
- Support and develop interfaces with other state agencies, STS enterprise initiatives, and external partners of Driver Services
- Collaborate with LSC Domain Leadership to develop and execute effective resource management
- Cross train staff to ensure proper coverage over all functional team areas and projects
- Communicate status of responsibilities with business and STS executive management, peers, subordinates and customers via verbal and written mediums.

Minimum Qualifications: Graduation from an accredited college or university with a bachelor's degree and five years of professional level experience in information technology including at least two of the five years must include supervisory experience. Relevant professional information technology experience may be substituted for the required degree.

- Must be able to demonstrate knowledge about software development
- Must be knowledgeable about current database technologies
- Required five years of recent software development experience
- Prior experience supervising a team of IT professionals
- Prior experience with individual performance management process
- Excellent interpersonal, written, and verbal communication skills
- Comfortable interacting with various levels of management and coworkers
- Excellent time management, organization, and prioritization skills

Preferred Qualifications:

- 10+ years of software development and support experience
- Experience with SQL Database technology
- BS/MS in Computer Science (or equivalent)
- Prior State government experience is a plus

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Knowledge, Skills, Abilities, Competencies:

- Decision Quality
- Customer Focus
- Total Work Systems
- Command Skills
- Hiring and Staffing
- Drive for Results
- Organizational Agility
- Building Effective Teams
- Motivating Others

The State of TN is an Equal Opportunity Employer.

Resumes should be submitted via email to EIT.Resumes@tn.gov

Pursuant to the State of Tennessee's Workplace Discrimination and Harassment policy, the State is firmly committed to the principle of fair and equal employment opportunities for its citizens and strives to protect the rights and opportunities of all people to seek, obtain, and hold employment without being subjected to illegal discrimination and harassment in the workplace. It is the State's policy to provide an environment free of discrimination and harassment of an individual because of that person's race, color, national origin, age (40 and over), sex, pregnancy, religion, creed, disability, veteran's status or any other category protected by state and/or federal civil rights laws.